



Mexico - Dominican Republic - Bahamas

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VIVA WYNDHAM MAYA

HOTEL DESCRIPTION

This magnificent resort offers a culturally inspired ambiance, a high-energy atmosphere and international accents on both food and service. The 604-room beachfront resort Viva Wyndham Maya delivers an unforgettable all-inclusive vacation experience. Featuring an extensive array of day and nighttime diversions, Viva Wyndham Maya is the perfect choice for couples, singles, dive enthusiasts or anyone seeking the vacation of a lifetime.

LOCATION

In the Riviera Maya at the Playacar complex 2 miles or 3 kilometers from the city center of Playa del Carmen and 38 miles or 60 kilometers from Cancun International Airport.

ACCOMMODATIONS (604 ROOMS)

Rooms are distributed among the following categories:

- Superior 'Garden View' 482
- Superior 'Ocean View' 28
- Deluxe 'Garden view' 94

SUPERIOR GARDEN VIEW / SUPERIOR OCEAN VIEW - (Occupancy: SGL/DBL/TPL/QUAD) All Superior rooms have two queen size beds or one king size bed, air conditioning, 32" LCD screen with cable television, telephone, mini fridge, bathroom with shower (bathtub upon request), hair dryer, ironing board and iron, balcony on higher floors or small terrace on the ground floor, safety deposit box (additional charge), free Wi-Fi and a jar for water. The available categories are Garden View or Partial Ocean View.

Stromspannung 110 Volt / 60 HZ. Zimmer mit Verbindungstür und behindertengerechte Zimmer mit einem Queensize-Bett für EZ/DZ Belegung sind verfügbar auf besonderen Wunsch. Babywiegen verfügbar auf Anfrage. Nichtraucher.

Power voltage 110 V, 60HZ. Adjoining rooms with communicating door and handicap rooms with one queen size bed for SGL/DBL occupancy are available upon special request. Cribs are available upon request. Non-smoking.

DELUXE - (Occupancy: SGL/DBL/TPL/QUAD) All Deluxe rooms have two queen size beds with garden view, air conditioning, 32" LCD screen with cable television, telephone, mini fridge, bathroom with shower, hair dryer, ironing board and iron, balcony on higher floors or small terrace on the ground floor, safety deposit box (additional charge), free Wi-Fi and a jar for water. The Deluxe rooms are modern rooms located at the back of the complex, near the adults-only pool and offer guests a garden view.

Power voltage 110 V, 60HZ. Adjoining rooms with communicating door are available upon request. Cribs are available upon request. Non-smoking.

OUR ALL INCLUSIVE PACKAGE

- Breakfast / lunch / dinner
- Food & Beverages 24 hours
- Unlimited cocktails, drinks and house wines
- Welcome cocktail
- A la carte restaurants
- 24-hour bar service
- Snack bar in the pool area

ALL YEAR LONG, VIVA WYNDHAM IS WAITING FOR YOU.

- Non-motorized water sports
- Daily activities
- International Animation Team
- Live evening entertainment
- Topic parties
- Disco
- Dance classes
- Weekly handicrafts market
- Fitness studio
- Climbing wall
- Archery
- Trapeze
- Sauna & Jacuzzi
- Safety deposit box (additional charge)
- Lounge chairs and beach towels
- Viva Kid's Club with swimming pool (for children from 4-12 years old, open from 8 AM until 10 PM)
- Mini disco
- Wi-Fi available in the room, lobby and pool
- Adult Pool
- Kids Pool
- Tips and taxes
- Drinking water dispensers in the hallways

* We kindly inform you that according to decree number 34 of the Government of Quintana Roo, a mandatory fee for environmental sanitation is charged to the guest at the reception of the hotel of \$26.06 (TWENTY-SIX PESOS 06/100 M.N.) per room, per night of occupancy.

HOTEL FACILITIES AND RESTAURANTS

The hotel is located right on the beach and offers a pool with ocean view, whirlpool, cocktail and snack bar, lobby bar, 1 buffet and four a la carte restaurants:

LA TERRAZA: International buffet restaurant, open for breakfast (6.30 AM - 11 AM), lunch (12.30 PM - 3 PM) and dinner (6.30 PM – 10 PM), (no reservation required).

HACIENDA DON DIEGO: Mexican a la carte restaurant (open for dinner, reservations required).

PORTOFINO: A la carte restaurant with Mediterranean cuisine (open for dinner, reservations required).

MIRAMARE: Italian pizza and pasta a la carte restaurant (open for dinner, reservations required).

VIVA CAFÉ: Fusion a la carte restaurant with an international and modern cuisine (open for dinner, reservations required).

EL ARRECIFE: Snack-bar in the pool area and near the beach (Open from 11 AM - 7 PM and 10 PM - 6.30 AM, no reservation required).

In addition, guests may enjoy at the Viva Wyndham Azteca, with an additional charge of \$12.50 USD per person (0-3 years free, 4-11 years \$6.25 USD) and previous reservation for dinner, the specialty restaurants:*

- **IL PALCO:** Italian a la carte restaurant (open for dinner, reservations required).
- **BAMBOO:** Oriental a la carte restaurant (open for dinner, reservations required).
- **XUL-HA:** Mayan a la carte restaurant (open for dinner, reservations required).

Reservations are limited and depend on the length of the stay. "Full Bar" service and food 24 hours a day between the different bars and restaurants.

THE HOTEL OFFERS

- Covered theater with capacity of 600 persons
- Discotheque
- Two tennis courts
- Gymnasium
- Sauna, Jacuzzi, & shower area
- Free parking
- Money exchange
- Guest services
- Amphibious wheelchair for disabled persons
- ATM machine (Mexican pesos)
- Baby sitting services*
- Interactive workshop painting handcrafted ceramics with Mexican designs*
- Spa*
- Scuba Diving Center*
- Tour desk*
- Boutique*
- Beauty parlor*
- Photo shop*
- Laundry services*
- Medical service*
- Car rental*
- Meeting Room*

(*Additional charge)

**No pets allowed

SPORTS INCLUDED IN THE PACKAGE

- Windsurfing*
- Kayaking*
- Sailing*
- Introductory diving lesson in the pool*
- Water aerobics
- Tennis* (Tartan surface with floodlights)
- Archery*
- Bicycles
- Paddleboard
- Gymnasium with trainer
- Climbing Wall
- TRX
- Trapeze
- Aerobics
- Stretching
- Beach volleyball
- Boogie boards
- Table tennis

(*Free group lessons)

SPORTS AND EXCURSIONES AVAILABLE AT AN ADDITIONAL CHARGE (\$)

Viva Excursions offers a diversity of water and land excursions like fishing, snorkeling in cenotes, visits to Mayan ruins, golf at the Playacar golf course (18 holes, PAR 72 Championship Golf Course designed Robert Von Hagge) and much more.

On-site diving center Aqua Excursions offers diving courses for PADI certifications and a range of excursions for certified divers.

The Renova Spa offers massages, manicures, pedicures, body and facial treatments for an additional charge. The Jacuzzi and sauna are included.

NEAREST ATTRACTIONS

- Xcaret Eco Archeological Park / 10 minutes
- Puerto Aventuras / 20 minutes
- Xel Ha / 30 minutes
- Tulum archeological site / 45 minutes
- Coba archeological site / 90 minutes

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- Cancún / 60 minutes
- Isla Mujeres / 2 hours
- Cozumel / 45 minutes

OPTIONAL PACKAGES

HONEYMOON PACKAGE (NO CHARGE): For a minimum stay of 4 days and 3 nights and when married within the last nine months, clients are able to enjoy, at no additional charge, the following package:

- Upgrade to a room from a higher category depending on availability
- Early check-in and late check-out depending on availability
- Breakfast in the room the day after arrival
- A bottle of sparkling wine
- A plate of fruit
- Hors d'œuvres
- A digital picture and two t-shirts
- 10% discount with the Viva Club, 10% discount with the Renova Spa plus our all-inclusive package

Copy of the marriage certificate required upon check in.

ROMANTIC DINNER PACKAGE (WITH ADDITIONAL CHARGE \$): Enjoy a romantic dinner on the beach with the person you love. A waiter will at your entire disposal. Ask about the different menus and prices.

WEDDING PACKAGE (WITH ADDITIONAL CHARGE \$): Ask about our wedding packages available for all tastes and preferences. The Classic Wedding package includes:

- Personalized assistance from the hotel's wedding coordinator
- Up-grade room for bride and groom (subject to availability)
- Late check-out for the bride and groom (subject to availability);
- Security Box
- Classic decoration with seasonal flowers
- Bouquet of the bride and Boutonnière of the groom
- Wedding cake for 10 people
- Sparkling wine for 10 people
- Pre-recorded music during the ceremony
- 10% discount in our beauty center for the bride and groom
- 10 digital photos of the ceremony
- Reservation at one of our A La Carta restaurants
- Civil Judge and legal expenses (Does not include legalization in the country of origin)

SPA, DIVING, GOLF AND EXCURSION PACKAGES ARE ALSO AVAILABLE.

GENERAL INFORMATION:

- Check-in time is at 3:00 P.M. and check-out time is at 12:00 P.M.
- The hotel manages, for visitors, a day pass (9:00 AM – 6:00 PM), night pass (6:00 PM – 2:00 AM) or a full day pass (9:00 AM – 2:00 AM). Ask for prices and terms (does not include room).
- The hotel accepts the following credit cards: American Express, Visa and, Master Card.
- The meeting/conference room has a capacity of 200 persons, which is divisible in two sections for 100 persons each. Ask for a price quote.

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HOTEL CONTACT AND ADDRESS

Avenue Xaman-ha, Manzana 5 Lote 1, Fraccionamiento Playacar, Postal code 77710, Playa del Carmen, Quintana Roo, Mexico.

Tel: 52-984-87-346-00 | **Tel Reservations:** (809)-735-3000

E-mail: reservations@vivaresorts.com

VIVA WYNDHAM RESORTS CORPORATE OFFICE CONTACT AND ADDRESS

Av. Winston Churchill # 1099 Torre Acrópolis, Piso 11, Santo Domingo, Domenikanische Republik.

Tel: (809)-562-6001 | **Fax:** (809)- 221-6806

E-mail: ventas@vivaresorts.com

Mailing Address: Viva Wyndham Resorts BM# 133, 8400 NW 25th Street, Suite 110 – Doral, Florida 33122, USA.

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