

#### HOTEL DESCRIPTION & LOCATION

This 30,000 square meter Resort is located on a beautiful white sandy beach. The 335-room Resort reflects the traditional style and elegant design of the Mayan culture. Besides the great ambiance and outstanding staff there is more. Guests can engage in recreational fun by participate in the activities program. Or for those who love the nightlife, Viva Wyndham Azteca has an entertainment line-up including live shows and performances. The vacation of a lifetime is calling your name.

Situated in the Riviera Maya inside the Playacar complex, only 2 miles or 3 kilometers from Playa del Carmen city center and 38 miles or 60 kilometers from Cancun International Airport.

# **ACCOMMODATIONS**

### 335 Rooms

	NO. ROOMS	OCCUPANCY
Superior Garden View	254	SGL/DBL/TPL/CUAD
Superior Pool View	66	SGL/DBL/TPL/CUAD
Superior Ocean View	6	SGL/DBL/TPL/CUAD
Superior Ocean Front	9	SGL/DBL

### **SUPERIOR**

- Two queen size beds or one king size bed
- Air conditioning
- Flat screen television
- Telephone
- Bathroom with tub or shower
- Hair dryer
- Ironing board and iron
- French balcony on higher floors or small terrace on the ground floor
- Safety deposit box (additional charge)
- Free wi-fi
- Jar for water
- Welcome package in the mini bar (only on arrival day)
- · Non-smoking.



Superior Garden View

### SUPERIOR OCEAN FRONT

- 1 king size bed, are located ocean front
- Air conditioning
- Flat screen television
- Telephone
- Bathroom with shower and jacuzzi
- Balcony on higher floors or small terrace on the ground floor
- Hair dryer
- Ironing board and iron
- Safety deposit box (additional charge)
- Free wi-fi
- Jar for water
- Welcome package in the refrigerator (only on arrival day).
- Non-smoking.



Superior Ocean Front - Honeymooners



- Full breakfast/lunch/dinner
- 24 hours food and beverages
- Unlimited cocktails, drinks and house wines
- Welcome cocktail
- A la carte restaurants (no reservation required)
- Snack bar in the pool area
- Non-motorized water sports
- International entertainment staff
- Daily activities program
- Games

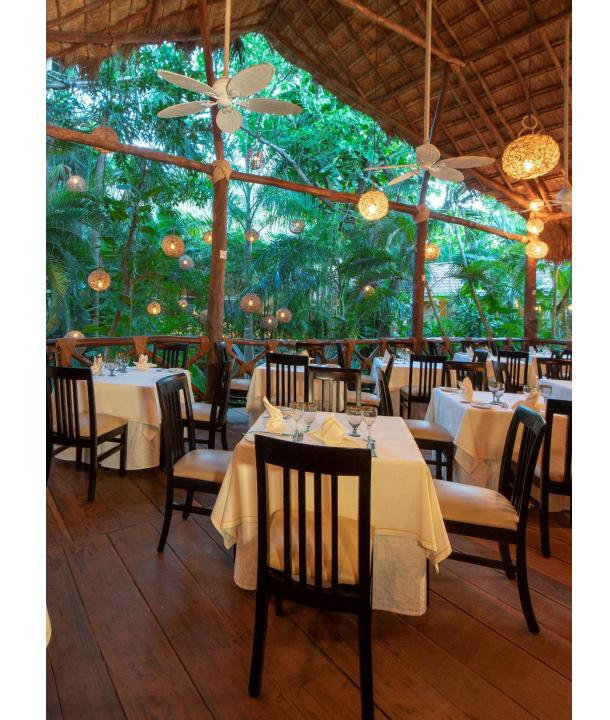
- Caribbean dance lessons
- Cocktails/ Mexican cuisine classes
- Weekly handicrafts market
- Live nightly entertainment
- Theme parties
- Fitness studio with Air Conditioning
- Jacuzzi
- Sauna and showers
- Viva Kids Club with swimming pool (for children from 4 to 12 years old, open from 8 AM until 10 PM)

- Mini-disco
- Safety deposit box (additional charge)
- Welcome package in the Mini bar upon arrival (soft drinks and water)
- Chaise lounges and beach towels
- Wi-Fi available in the room, lobby and pool
- Taxes and tips\*
- Drinking water dispensers in the hallway

## HOTEL FACILITIES AND RESTAURANTS

The hotel is located right on the beach and offers a pool with ocean view, whirlpool, cocktail and snack bar, 1 buffet and 3 A la Carte restaurants:

- EL NOPAL: The international buffet restaurant opens for breakfast (6.30 AM 11 AM), lunch (12.30 PM 3 PM) and dinner (6.30 PM 10 PM), with theme dinners and diet corner (no reservation required).
- IL PALCO: Italian a la carte restaurant (open for dinner, no reservations required).
- BAMBOO: Oriental a la carte restaurant (open for dinner, no reservations required).
- XUL HA: Mayan a la carte restaurant (open for dinner, no reservations required).
- EL CENOTE: Snack-bar in the pool area and near the beach (Open from 11 AM 7 PM and 10 PM 6.30 AM, no reservation required).



## HOTEL FACILITIES AND RESTAURANTS

In addition, guests are able to enjoy, at no additional charge, the restaurants at the sister resort Viva Wyndham Maya:

- LA TERRAZA: International buffet restaurant, open for breakfast (6.30 AM 11 AM), lunch (12.30 PM 3 PM) and dinner (6.30 PM 10 PM), (no reservation required).
- HACIENDA DON DIEGO: Mexican a la carte restaurant (open for dinner, reservations required).
- PORTOFINO: A la carte restaurant with Mediterranean cuisine (open for dinner, reservations required).
- Miramare: Italian pizza and pasta a la carte restaurant (open for dinner, reservations required).
- VIVA CAFÉ: Fusion a la carte restaurant with an international and modern cuisine (open for dinner, reservations required).
- EL ARRECIFE: Snack-bar in the pool area and near the beach (Open from 11 AM 7 PM and 10 PM 6.30 AM, no reservation required).









# THE HOTEL OFFERS

- Theater for 350 persons
- Guest Services
- Currency exchange service
- Free parking
- Fitness studio
- One tennis court
- Amphibious wheelchair for disabled persons
- ATM machine (Mexican pesos)
- Interactive workshop painting handcrafted ceramics with Mexican designs\*

- Laundry services\*
- Spa\*
- Beauty parlour\*
- Massage\*
- Scuba Diving Center\*
- Tour desk\*
- Boutique\*
- Babysitting services\*
- Photo shop\*
- Car rental\*
- Medical services

# SPORTS AND EXCURSIONES

### SPORTS INCLUDED IN THE PACKAGE

- Windsurfing\*
- Kayaking\*
- Sailing\*
- Tennis\* (artificial synthetic turf with floodlights)
- Boogie boards
- Introductory dive lessons in the pool\*
- Water aerobics
- Bicycling

- Paddleboard
- Volleyball
- Fitness studio with trainer
- Aerobics
- TRX
- Stretching
- Bocce ball on the beach
- Table tennis

(Free group lessons\*)

# AVAILABLE AT AN ADDITIONAL CHARGE (\$)

#### Excursiones terrestres:

- Visits to Mayan ruins
- Golf (18 holes, PAR 72 Championship Golf Course designed Robert Von Hagge)

#### **NEAREST ATTRACTIONS:**

- Xcaret Eco Archeological Park / 10 minutes
- Puerto Aventuras / 20 minutes
- Xel Ha / 30 minutes
- Tulum archeological site / 45 minutes
- Coba archeological site / 90 minutes
- Cancún / 60 minutes / Isla Mujeres / 2 hours /Cozumel / 45 minutes







Excursiones Acuáticas:

On-site diving center Aqua

certifications and a range of

Excursions offers diving

excursions for certified

courses for PADI

Fishing

divers.

Snorkeling

# OPTIONAL PACKAGES

## HONEYMOON PACKAGE (NO CHARGE):

- Upgrade to a room from a

   higher category depending on availability
- Early check-in and late checkout depending on availability
- Breakfast in the room the day after arrival
- A bottle of sparkling wine
- A fruit plate

- A digital picture and two t-shirts
- 10% discount with the Club Viva, 10% discount with the Renova Spa plus our all-inclusive package

Requisitos: Copy of the marriage certificate required upon check in. For a minimum stay of 4 days and 3 nights and when married within the last nine months, clients are able to enjoy.

### WEDDING PACKAGE (WITH ADDITIONAL CHARGE \$):

The Classic Wedding package includes:

- Personalized assistance from the hotel's wedding coordinator
- Up-grade room for bride and groom (subject to availability)
- Late check-out for the bride and groom (subject to availability)
- Security Box
- Classic decoration with seasonal flowers
- Bouquet of the bride and Boutonnière of the groom
- Wedding cake for 10 people

- Sparkling wine for 10 people
- Pre-recorded music during the ceremony
- 10% discount in our beauty center for the bride and groom
- 10 digital photos of the ceremony
- Reservation at one of our A La Carta restaurants
- Civil Judge and legal expenses (Does not include legalization in the country of origin)



SPA, DIVING, GOLF AND EXCURSION PACKAGES ARE ALSO AVAILABLE

## GENERAL INFORMATION

Check-in time is at 3:00 P.M. and check-out time is at 12:00 P.M./ Full Day Pass (9:00 AM – 2:00 AM); Ask for prices and terms (does not include room)/ The hotel accepts the following credit cards: American Express, Visa and, Master Card/ We kindly inform you that according to decree number 34 of the Government of Quintana Roo, a mandatory fee for environmental sanitation is charged to the guest at the reception of the hotel of \$26.06 (TWENTY-SIX PESOS 06/100 M.N.) per room, per night of occupancy.



#### HOTEL

Avenida Xaman-ha, Manzana 8 Lote 1, Fraccionamiento Playacar, Código Postal 77710, Playa del Carmen, Quintana Roo, México

Hotel Phone: 52-984-87-741-00 Reservation Phone: (809) 735-300

E-mail reservation: reservations@vivaresorts.com

#### CORPORATE OFFICE

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